



September 30, 2011

Hon. Shoshana M. Grove
Secretary
Postal Regulatory Commission
901 New York Avenue NW, Suite 200
Washington, DC 20268-0001

Dear Ms. Grove:

This transmits the enclosed copy of the Postal Service's progress report regarding the participation rates, compliance, and data yield of bulk First-Class Mail and Standard Mail customers using Full-Service Intelligent Mail. This responds to the requirement in the Commission's FY2010 Annual Compliance Determination Report that the Postal Service furnish monthly reports of such information.

Thank you for your consideration of this matter.

Sincerely,

A handwritten signature in black ink, appearing to read "K. Calamoneri", with a long horizontal flourish extending to the right.

Kevin A. Calamoneri

Enclosure

**Monthly Progress Report on Full-Service Intelligent Mail Participation and
Compliance by Commercial First-Class Mail and Standard Mail Customers
(September 30, 2011)**

The Postal Service previously updated the Commission on the progress of Full-Service Intelligent Mail participation and certification on September 2, 2011.

Between April 1 and June 30, the Postal Service measured over 927 million First-Class Mail items from 118 active certified Full Service Intelligent Mail customers. Measured First-Class Mail items with an overnight service standard originated in 63 districts, those with a two-day service standard originated in 58 districts, and those with a three-to-five day service standard originated in 53 districts. For Standard Mail, there were more than 489 million items, with origin data on Destination-Entry letters and flats for all 67 districts between April 1 and June 30.

Between July 1 and September 16, the Postal Service measured over 2.7 billion First-Class Mail items with mail originating from 66 out of 67 districts for overnight, from 62 out of 66 possible districts for two-day, and from 62 districts for three-to-five-day. For Standard Mail, there were more than 1.8 billion items for July 1 to September 9 with origin data from all 67 districts for Destination-Entry letters and flats, 62 districts for End-to-End letters, and 38 districts for End-to-End Flats.

As reported previously, the Postal Service implemented national Critical Acceptance Times and Critical Entry Times for Q4 measurement. Based on these changes, Full-Service Intelligent Mail certification is no longer necessary, and the Postal Service has suspended the mailer certification process. With the changes, the Postal Service is on target to meet the projection of measuring over 1 billion Full-Service Intelligent Mail First-Class and 500 million standard pieces per month in Quarter 4.